

African Sun Exclusive Travel

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African Sun Exclusive Travel provides tailor made VIP tours, transfers and safaris to suit your every need. Join us on an African Safari and experience the time of your life – guaranteed!

AFRICAN SUN EXCLUSIVE TRAVEL TERMS & CONDITIONS

The following conditions apply to all tours and transfers operated by African Sun Exclusive Travel: here in after referred to as the "Tour Operator".

Acceptance of our Terms & Conditions

The tour operator undertakes to provide all services offered subject to the "Terms & Conditions", stated here in, which "Terms & Conditions" the tour member duly accepts on payment of the required deposit of a specific tour. The tour member agrees and acknowledges that he or she has acquainted him or herself with the "Terms & Conditions" here under stated and the effect here of, as far as it is related to him or her and agrees to be bound hereby.

Tour Membership

All tour members are responsible for procuring their own comprehensive insurance cover, not necessarily limited and including cover against:

1. Cancellation;
2. Curtailment of stay, and / or unscheduled extension of stay, restructuring of tour;
3. Loss or damage to luggage, personal effects, money or documents;
4. Death or disablement, personal injury; and
5. Medical expenses.

Tour prices and increases

The "tour price" for purposes of any tour shall be the price ruling at the time of confirmation by the tour operator, to the tour member of its acceptance of the tour member's application for a particular tour. The tour operator reserves the exclusive right to change the price before the final quote or payment has been made, due to change of available accommodation, air ticket prices, fuel increases ect.

Reservations and payment

Confirmation of reservations is subject to the receipts by the tour operator of your deposit of 50% (fifty percent) of tour price. The balance of the tour price shall be paid no later than 30 (thirty) days prior to the tour commencement date. In the event of a reservation being made less than (thirty) days before the tour commencement date, payment of the full tour price is required at the time of booking. Prices are quoted in South African Rands except where otherwise indicated and remain subject to change without notice. The tour operator reserves the right to levy and surcharge on the quoted cost in the event of increases in fare, UK or SA VAT rates, accommodation and fuel costs, dues, fares, fees or exchange rate changes. Such surcharges will not be levied once payment has been received in full. All deposits and payments are to be made by international bank transfer by the client according to the instructions issued by the tour operator. The tour operator will not accept responsibility for any funds transfer costs. All costs associated with funds transfer by the client shall be for the clients account.

Cancellations and refunds

The tour operator reserves the rights to cancel the reservation should payment not be received within the periods specified. If a tour member wishes to cancel a tour, notice of cancellation must be made in writing directly to the tour operator: in the event where of the following scale of charges shall apply:

- More than 60 days prior to commencement – 25% deposit only
- Less than 60 days prior to commencement – 50% of total cost
- 30 Days or less prior to commencement – 100% of total cost

Should a tour member fail to join a tour or join it after departure or leave it prior to its completion, no refund will be made, and any additional expenses incurred will be for the said tour members own account. In the event of a tour member’s withdrawal from a tour after commencement for reasons of illness, he or she should obtain a medical certificate in support of any insurance claim. The tour operator shall not be liable to make any refunds for absence from a tour. Other than for the reason stated above and in the event there of, the tour operator shall in its exclusive discretion consider and take into account any refund, calculated as stated above. In the event of the tour member failure to give notice of cancellation of a tour, will result in forfeit of any monies been paid to tour operator.

General

Tour Packages Include – As indicated in final tour quote and itinerary.
 Tour Packages Exclude – As indicated in final tour quote and itinerary.

Final itinerary will be available to the tour member after confirmation of member’s participation has been received by the tour operator. It is each tour member’s responsibility to ensure that his / her travel documents (including passport, health and visa documents) are in order prior to departure. The tour member hereby agrees to abide by the rules and bylaws relating to members and visitors at any of the golf and / or country clubs visited during the course of the tour. Important – It is essential for each tour member to take out travel insurance before travelling. Confirmation by the client of an African Sun Exclusive Travel final Itinerary and Quotation assumes full agreement of these terms and conditions.

Interpretation

The law of South Africa shall govern the relationship between tour operator and tour member, ad the South African court of law shall have sole jurisdiction to any claims and / or disputes which may arise between the tour operator and tour member. The tour member is required to sign the tour operator’s indemnity form prior to commencement of the tour or transfer.

I / We _____, hereby confirm that I / We have read and agree to the terms and conditions of African Sun Exclusive Travel, as stated in this document.

Signed at _____ on this day the _____ of _____ 20_____.

 First name & surname

 Signature